Production of tea and coffee

24. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMERCE be pleased to state:

(a) the total production of tea and coffee during the years 1984-85, 1985-86 and so far during the current financial year;

(b) the total quantum of tea and coffee exported during the above years, country-wise; and

(c) the total amount of foreign exchange earned therefrom?

THE MINISTER OF COMMERCE (SHRI P. SHIV SHANKAR): (a) to (c) Information regarding, production and export, (quantity and value) of tea and coffee during 1984-85, 1985-86 and 1986-87 (upto September for tea and June for Coffee) is indicated below:—

Year	Production					
	Qty : Million Kgs. Value : Rs. Crores			Qty. : Tonnes Value : Rs. Crores		
	TEA			COFFEE		
	Production	Exports		Production (July-June)	Exports (April-March)	
		Qty.	Value		Qty.	Value
1984-85	639·80	217·40	771·39	1,94,564	68896	209·68
1985-86	648·96	222.92	674.25	1,21·765	99293	274·98
1986-87*	415·52	79·79**	240·47	Figures not available as crop season starts from July.	19726*	99·34*
*(Provisional)	**(April-Sept.)				*(April-June)	

Quantum of tea exports to countries which account for bulk of Indian tea exports, during 1984-85, export shipment licences issued during 1985-86 and 1986-87 (April—Sept) is given in the attached statement—I (*See* below). Country-wise exports (Quantity) of coffee are indicated in statement—II (*See* below).

Statement-I

Quantum of tea exports to countries which account for bulk of Indian tea exports during 1984-85, export licences issued during 1985-86 and 1986-87 (April-Sept.)

(Qty.: Million Kgs.)

Sl. No	Countries	1984-85	1985-86	1986-87 (Apr.-Sept.)
1	2	3	4	5
1	U.K.	35·23	29·98	10·77
2	U.S.S.R.	84·53	97·27	37·99
3	Iran	19·16	21·38	0·55

1	2	3	4	5
4	A.R.E.	18·30	14.81	10·41
5	Iraq	9 47	12·18	2·46
6	Poland	7·50	3·26	0·88
7	West Germany	5·45	3 59	3·21
8	Ireland	2·95	2·54	2·04
9	U.S.A.	2·57	2·51	1·84
10	U.A.E.	3·40	3·89	2·75
11	Afghanistan	2·09	4·28	0·99
12	Libya	2·49	4·57	—
13	Others	24·26	23·56	10·40
	TOTAL :	217·40	223·82*	94·29**

* Export shipment licences issued. Actual Exports were 22·92 MKgs.

** Export shipment licences issued. Actual Exports are 79·79 MKgs. (Provisional).

Statement-II

Country-wise export of coffee during the last three years

Country	Q y. in tonnes		
	1984-85	1985-86	1986-87 (Apr.-June)
1	2	3	4
Canada	1813	1881	47
USA	6906	13434	2470
UK	304	842	21
Belgium	260	659	88
France	426	551	164
West Germany	6490	2613	352
Italy	2428	3537	362
Netherlands	3009	2599	358
USSR	24377	34350	12050
Yugoslavia	492	977	3085
Spain	2025	742	—

1	2	3	4
Portugal	543	108	60
Korea (DP R)	—	1000	—
China	—	6250	—
Arab Republic of Emirates	—	2899	—
Isreal	—	2000	—
Japan	11235	10595	161
Singapore	643	3791	78
Australia	499	1103	78
New Zealand	594	771	72
Others	1058	8596	280
TOTAL:	68896	99298	19726

Excise and customs reliefs to Production

25. SHRI MAHENDRA PRASAD :
SHRI MURLIDHAR CHANDRAKANT BHANDARE :

Will the Minister of FINANCE be pleased to state :

(a) whether Government have recently decided to extend more excise and customs relief with a view to boosting production and export of various items;

(b) if so, what are the details of the reliefs extended; and

(c) what is Government's assessment about the impact of the measures on the production and export of these items?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHAN POOJARI): (a) to (c) Relief from customs and excise duties is provided by the Government for a wide variety of reasons including promotion of exports and industrial production. These reliefs are announced from time to time as and when decisions are taken by the Government in this regard. Increase in exports and industrial production depends on various factors and not on fiscal concessions alone. It is therefore not possible to measure the impact of fiscal reliefs alone on the development of exports and industrial production.

Improvement of customer services

26. SHRI MAHENDRA PRASAD :
SHRI MURLIDHAR CHANDRAKANT BHANDARE:

Will the Minister of FINANCE be pleased to state :

(a) whether according to a recent study the implementation of the directives given by his Ministry and the Reserve Bank about a year ago to the public sector banks for improving the quality of customer services, has been rather tardy; and

(b) if so, what are the reasons therefor and what effective steps are being taken to improve the customer service in these Banks?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHAN POOJARI) : (a) and (b) The surveys conducted by the National